

MOHAMMAD HELAL UDDIN

Present Address: House # 18, Road # 10, Block # C,
Mirpur-1, Dhaka – 1216, Bangladesh.

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Bachelor of Science: BSc. in CSE (Computer Science and Engineering).

AWS Certified Solutions Architect - Associate (SAA). Valid No: CYTV7YQBEEF11J9S

Cisco Certified Network Associate (CCNA). Cisco-ID: CSC011278671

Member of Bangladesh Computer Society. ID: M02899

Total Year of Experience: 19.7 yrs.

Career Objective:

As an engrained computer specialist, I am seeking an opportunity that will allow me to contribute my skills in new environments, enhance my technical experience and broaden my horizons.

Employment History:

1. Head of IT (Sr. Manager - IT) (8.4 yrs), March, 2016 - Continuing



HATIL Complex Ltd.

Domna, Muslimtek, Kashimpur, Gazipur-1700, Bangladesh.

Area of Expertise:

Cloud Computing Services (AWS, Google, Microsoft), Security Management of IT System, Network Engineer, System Administrator, Project Manager (IT System), Digital Marketing (Social Media Marketing).

Duties/Responsibilities:

Head of Network Operations Center (NOC) and Systems with all Branch, Manage the company's technological operations and the implementation of new IT systems and policies. Managing computer, Network security, data security, hardware and software troubleshooting. Network Security and Control - Fortinet, Cyberoam / Sophos, Cisco: CCNA Routing and Switching, Mikrotik (Firewall, Bandwidth Control, Managing LAN, WAN. IP/GRE Tunnel, VLAN, VPN, Radio Link P2P LAN, Etc.). Maintain network IT security, analyze networks for security threats, and develop virus protection. Server setup: Linux and Windows : Active Directory, Mail Server - Axigen, Microsoft outlook and web mail, Data Server -Thecus -NAS and Ensure Data Security, Tally, HATIL WEB ERP, HRM Software - Kormee , Enterprise Access Control Solution: ZKT, Enterprise NVR Solution : 64 channel security camera system: Hikvision DS 9664NI, Others NVR,CCTV- IP-camera , Walkie Talkie system with license, Security Systems, Server Base Antivirus and Enterprise, Complex Wi-Fi Solution : Cambium Wireless router cnPilot E410,E430W,600,EXV2-2, Firewall -eScan Corporate Edition. Enterprise PA System Network Base Solution: ITC, Administration of Cloud Environment, cPanels, website hosting, Domain transfer, GoDaddy,

Google- G-Suite, Google Cloud, Google workspace management, Namecheap, ResellerClub etc. E-Commerce and E-marketing / Digital Marketing: Google map, Google My Business, Ads, Google console, Viber bulk SMS service, Zoho campaigns, Alexa, UBID and e-CAB, Office 365, IP PABX Solutions: Asterisk. Managing cloud platforms like Azure, Google Cloud, AWS. Amazon Web Services (AWS) server hosting setup and support.

2.Head of IT (Manager - IT) (1.7 yrs), July, 2014 - February, 2016



Madina Group

Madina Square, 5, Green Square, Green Road, Dhaka-1205. Bangladesh.

Area of Expertise:

Network Engineer, System Administrator, Project Manager (IT System), Security Management of IT.

Duties/Responsibilities:

Head of Network Operations Center (NOC) and Systems. IT Infrastructure and Network Communication. Troubleshoot system and network problems, and Diagnose / solve hardware. Network Security and Control- Cyberoam, Juniper, Cisco, Mikrotik (Firewall, Bandwidth Control, IP/GRE Tunnel, VLAN, VPN Etc.), Servers- Active Directory, Mail Server, MDaemon, Data Server, Tally, Troyee, CoreBD ERP, EMC, SAP, JIRA, Access Control, CCTV-IP, DVR, NVR, Security Systems, Server base Antivirus. Manage Active Directory Server, File Server. technical support and troubleshooting activities related to Network printers, photocopy machines, scanners, Access Control, Projectors. Company user`s mail configuration in Microsoft outlook and web mail. Updating inventory of all hardware, software, networking components and maintaining proper documentation. Windows Server, Windows 7/10, Microsoft Office, TCP/IP, Sub netting, DHCP. TCP/IP, HTTP, FTP, LAN, WAN, Security, Active Directory, Storage, Windows Server R2 2012. Network infrastructure, including CAT5/6 cabling, wireless networks, network switches, WAN/LAN, VLAN.

3.Head of IT (Manager - IT) (6.8 yrs), October, 2007 - June, 2014



Bismillah Towels Group

94, BU C R Datta (Sonargaon) Road, Dhaka, Bangladesh.

Area of Expertise:

Network Engineer, System Administrator, Security Management of IT System.

Duties/Responsibilities:

Head of Network Operations Center (NOC) and Systems. Network Security and Control- Cisco, Mikrotik, (Firewall, Bandwidth Control, IP/GRE Tunnel, VLAN, VPN, Etc.), Servers- Mail Server, MDaemon, Data Server, Tally, IP-PABX Server, IP-Phone, Access Control, IP- Camera Level One , CCTV, Security System. Maintain and troubleshoot all core Network, security & IP Telephony systems. Ensure network-level security including firewall settings, log review, etc. Collaborate with software developers and system administrators to optimize server-side applications. Maintain an inventory of Switches, Routers, Firewalls, terminals and other access devices that are attached to the Network and Security.

4.Sr. Officer - IT (0.7 yr), February, 2007 - September, 2007



N2Sys

House # 156 Road# 1 East 1st Floor, DOHS Baridhara , Dhaka, Bangladesh

Area of Expertise:

IT System Management, Network Engineer, System Administrator.

Duties/Responsibilities:

System Administration, Maintaining Network Structure LAN and support this company: TOYOTA TSUSHO, JETRO, RIB, USA AID, Etc. BRWAN, MDaemon, Technical problems to support Client- Hardware, Network, Software, Mail, etc.

5. IT Administrator (2.2 yrs), December, 2004 - January, 2007



Sharmin Group

171, Tejgaon, I/A, Dhaka-1208. Bangladesh

Area of Expertise:

Hardware Engineer, IT System Management, Network Engineer, Administrator.

Duties/Responsibilities:

Hardware maintenance- Computer, Printer Scanner, UPS. IPS and technical problems to support Software, Mail. Maintaining Network LAN, WAN, Etc.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas. Year	Duration
Bachelor of Sciences. BSc. in CSE (Computer Science and Engineering)	Computer Engineering	Dhaka International University	CGPA:3.39 out of 4	2012	4 Years
Diploma in Computer Engineering (4 Years)	Diploma in Computer Engineering (4 Years)	Ahsanullah University of Science and Technology	CGPA:3.01 out of 4	2004	4 Years
SSC	Science	Ibne Taimia High School	First Division, Marks :72.6%	1995	-

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Executive English	English	S@ifur	Bangladesh	Dhaka	2005	03 Months

Diploma In Computer Science (06 Months)	Software and Hardware	National Youth Development Academy & Self-employment Academy (NYDASA) NTRAMS	Bangladesh	Dhaka	1999	06 Months
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Professional Qualification:

Certification	Institute	Location	From	To
AWS Certified Solutions Architect - Associate (SAA). Valid No: CYTV7YQBEEF11J9S	Amazon Web Services (AWS)	Dhaka	October 8, 2020	October 8, 2021
Certified Ethical Hacker V-10	DeCode LAB	Dhaka	June 1, 2018	September 28, 2018
Certified Information Security and Ethical Hacking	UY LAB	Dhaka	February 22, 2018	April 22, 2018
eScan Server Base Administrator	UniCon Solution Ltd.	Dhaka	September 21, 2017	September 22, 2017
Fiber To The Home (FTTH)	ARA Technologies Limited.	Dhaka	July 27, 2017	July 28, 2017
Redhat Linux-6	BASE Limited	Dhaka	August 16, 2012	April 13, 2013
Mikro Tik Router Configuration & Administration	Bijoy Online Limited	Dhaka	March 1, 2011	November 1, 2011
Cisco Certified Network Associate (CCNA). Cisco-ID: CSC011278671	Ahsanullah University Of Science And Technology (AUST)	Dhaka	August 1, 2005	September 8, 2007

Skill:

Fields of Skill	Description
<ul style="list-style-type: none"> • Cisco • Linux-based Mail Server • Mac OS • VOIP Solutions • AWS Cloud • Windows 2008 R2 Server • Windows Administration • Hardware & Networking • Security Management • Mikrotik 	<p>System Engineering on Linux and Windows platform. Manage the company's technological operations and the implementation of new IT systems and policies.</p> <p>Configuring and Maintaining Network Base File Server for Data backup with Data Security (Thecus), Configuring and Maintaining Mail Server (Axigen , Mdaemon Email Server for Windows, Postfix, Sendmail & Qmail). IP PABX, IP Phone System configuring and development in Linux Platform (Asterisk, Elastix). Configuring and Maintaining Bandwidth Management, Access Control and Traffic Shaping, IP-IP-Tunnel, GRE Tunnel, Firewall (Cyberoam, Juniper, Fortinet, Mikrotik,) Configuring DNS, DHCP, Load Balancing, Active Directory and Domain Controller, IIS Server in Windows 2003 and Windows 2008, 2012 Server. Hands on Expertise in Tally Accounting ERP Software and total solution for network and hardware for a large industry and corporate house. Hardware and software support for now a days business process and implementation in corporate houses. Web server and Content Management System. JIRA and Online Office - Issue & Project Tracking Software. NVR : DS-9664NI, PA System Network Base : ITC, E-Marketing , E-commerce, Amazon Web Services (AWS).</p>

Extra-Curricular Activities:

Member of Bangladesh Computer Society. ID: M02899
Member of Lions Clubs International: Aust Dhaka 315B

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	Medium	High
Hindi	Medium	Low	Medium

Personal Details:

Father's Name : Mohammad Serajul Islam
Mother's Name : Rokeya Islam
Date of Birth : August 10, 1979
Gender : Male
Height (Meter) : 1.6
Weight (Kg) : 76
Marital Status : Married
Nationality : Bangladeshi
National Id No. : 9113816962
Religion : Islam
Passport No : B00068626
Passport Issue Date : 11/30/2022
Permanent Address : Kuchaitoli, Cumilla Adarsha Sadar, Cumilla
Current Location : Dhaka

Reference (s):

Name : Mohammed Kamal Uddin.
Organization : Govt. Settlement Press Office
Designation : Checker (VP)
Address : Tejgaon , Dhaka, Bangladesh.
Phone (Res.) : 88017239577
Mobile : 88017239577
Relation : Relative